

NEW FEATURES IN FOUR.C DISPATCH 3.5

Four:C Dispatch is a module based computer aided dispatch solution developed for mission critical applications.

Release 3.5



Document Sharing. An operator can assign documents to an incident for simple sharing of information between dispatchers or from dispatcher to mobile units.



Support for CDT. The dispatcher can be connected to the CDT location tracking service in the Danish SINE.



Support for traffic cameras. Swedish traffic and weather cameras can be viewed on the map.



Route. Suggested routes can be displayed in Four:C Dispatch and Four:C Observer.



Legends. Legends can be tied to layers in the map.



Incident geofences. Geofences can be auto-created around incidents.



Extended geofence-features. The dispatcher can automatically send an SDS to terminals arriving/leaving a geofence. It can also be configured to remotely change talkgroup on terminals arriving/leaving a geofence.



Automatic status reports. Four:C Mobile can in cooperation with a dispatcher automatically report status when arriving/leaving a geofence.



Send Point Of Interest. An operator can send a point of interest to a Four:C Mobile, which in turn can navigate to the point.



Create incident from address. An incident can be created directly from the address search panel.



Create incident from map point. An incident can be created at a specific point by right-clicking in the map.



Position history. Handling of position history has been improved in several ways.

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Menu for interacting with Four:C Mobile units. Some features of Four:C Mobile can be controlled remotely from the dispatcher.



Improved address search. The address search has been improved to give more accurate hits.



Relay indication of incoming messages. A relay module can be used to indicate incoming callback requests, emergencies and SPS-alarms and to indicate that the dispatcher is up-and-running.



Reject private calls. The dispatcher can be configured to reject incoming private calls, excluding specific units. These are converted to callback requests and the dispatcher automatically responds with an SDS.



Minor improvements and fixes. Error handling has been improved when handling errors in the map and when sending incident information.



Select previous talkgroup. There is a quick access button for selecting previous talkgroup.



Filter older incidents. The map in the dispatcher is filtered to only display incidents newer than a specific timespan.



Support for more Lip-reasons. Position reports can be translated to different status reports. This can be used to indicate low battery or terminal shut down etc.