



# Motorola Integrated Terminal Management (iTm)

**A scalable enterprise programming, upgrading and reporting system for Motorola TETRA terminals.**



Motorola's iTM provides a comprehensive network based terminal management system.

Radio fleet managers can set up versatile programming jobs from any convenient location, for one or more terminals. Each job can comprise software upgrades, fleetmap changes, feature activations or a combination of these. The end user simply places their terminal in a designated programmer/charger and the update occurs automatically.

Now the radio stays in productive use more of the time – it doesn't spend time out of service or need returning to the fleet management team.

In depth status of radio programming is stored centrally on a server accessible by fleet managers from anywhere on the network.

## Features

- Flexible Radio Programming of configuration changes, software updates or feature activations
- Supports current and future Motorola terminals
- Range of single and multi-way programming accessories to suit a range of deployment choices. Programming stations can act as battery chargers as well.
- Simply on screen indications at the terminal that programming is in progress or finished, moving the execution of terminal management safely into the front line environment.
- Set up programming for 1 to 50,000 radios in a single programming job
- Apply pre-define radio profiles for rapid terminal re-configuration, suitable for special events or user role changes
- Program new radios to allow easy additions to fleet or replace devices out for repair.
- Audit by user name, the creator of programming jobs to diagnose errors or aid administrator training
- On-demand export of radio status data via XML or optional ODBC to provide easy integration with asset management systems or SQL based database applications.
- XML import of new radios, templates or programming jobs to integrate to asset management systems and, when linked to the Motorola integrated Billing & Administration System (MiBAS), delivery a total terminal infrastructure provision and programming solution for DIMETRA IP users
- Remote software deployment to programming stations via Microsoft SMS to minimise manual intervention

## Key Benefits

- Fast, flexible and controlled changes and upgrades to part or all of the subscriber team
- Cost saving by introducing enhancements seamlessly and keeping radios in service more of the time
- Make most use of radio functions by activating new features and making software upgrades easily
- Deploy new or replacement radios quickly and easily
- At a glance see exactly the status of the radio fleet and fleet managers' activities



## Specification Sheet

Terminals supported	MTH800, MTP850, MTP850Ex, MTM800E, TCR1000, CM5000
Software versions supported	MR5.5 or above* MR8.6.1/2/3 MTP850Ex MR9.6/9.6.1 TCR1000
Radios per system	1 to 50,000
Connections per programming PC	16 typical, 32 maximum
Management PCs per system	10 Typical
Programming PCs per system	500 Typical
System usage	Typically 1000 programming jobs per hour, 3-5 minutes per radio



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iTM/SPEC-ENG(05/09)

For more information please contact your local Motorola Authorised Dealer or Distributor

För mer information om denna produkt, vänligen kontakta:

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